

DISPATCHES

A Publication of The LifeFlight Foundation

Celebrating 25 Years!



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SUMMER 2023



25
Years

// CELEBRATING 25 YEARS OF SAFELY CARING FOR AND TRANSPORTING THE PEOPLE OF MAINE

As we near the midpoint of LifeFlight of Maine's 25th year of operation, I am deeply humbled and immensely grateful to be part of such a unique and special organization. We have spent the last few months meeting with groups from around the state to celebrate LifeFlight's history and accomplishments, while forging exciting new partnerships that will enable us to better care for the people of Maine.

Each week, I am reminded of the enormous positive impact LifeFlight has had on the entire state — making a difference not only to our patients and their families, but also to our healthcare and emergency management partners, and to communities around the state.

2023 also marks the 20th anniversary for The LifeFlight Foundation. In that time, more than 16,000 donors have committed an extraordinary

\$40 million to support LifeFlight. Thanks to all of you, our fleet is among the best in the country. Our team is capable, courageous, and compassionate. Our onboard medical equipment rivals or surpasses that which is available in many hospitals. Our aviation infrastructure is superb. The LifeFlight of Maine brand is stronger than ever.

Our most significant milestone is the recent transport of our 36,000th patient. Think about how many families LifeFlight has been there for.

Patients often share that their gratitude for LifeFlight deepens with time, recognizing that the care they received continues to allow them to experience the joys of both ordinary and extraordinary days. Thank you for helping to make more of those days possible, and for being part of this incredible journey.



Kate O'Halloran
Executive Director
The LifeFlight Foundation

A PROMISE TO BE THERE FOR THE PEOPLE OF MAINE

Twenty-five years ago, leaders and physicians of Northern Light Eastern Maine Healthcare Systems and Central Maine Health Care stood together with then Governor Angus King to announce the creation of LifeFlight of Maine. The word “of” was purposeful and important, a promise to be there for the people of Maine in their hour of need.

In 1998, at the time of the announcement, Maine was the only state in the country without any dedicated air medical option. In the months that followed, teams were assembled, contracts were signed, and in September of 1998 LifeFlight of Maine transported its first patient from the woods above Deblois.

Our beginnings were as humble as our success was rapid. In 2008, we were named the top program in North America by our peers, and we have since been recognized nationally and internationally for quality, innovation, and safety.

As we celebrate our twenty-fifth year of service to the people of Maine, our promise to be of, for, and across Maine is kept each and every day.

Our fidelity to our core values has served us well over the decades. Among the most important of these is seeing our practice as a “physician

prescriptive event” — meaning that the need for a LifeFlight transport is determined by a patient’s physician. We are ever mindful that the trust placed in us by physicians is sacred, foundational, and fundamental to our success. We must always bring to the bedside the competence, proficiency, demeanor, compassion, and humility which society expects of medical practitioners and for which they are honored. This perspective has been for the past 25 years, and always will be, our “trustmark” and emblematic of the care we provide.

Each day, we care for the people of Maine in partnership with Maine’s EMS and emergency care system. We are also looking ahead to 2030 and beyond, anticipating and responding to the ever changing landscape of emergency healthcare.

Most importantly, as we look ahead we will never lose sight of LifeFlight’s promise to Maine. LifeFlight is a Maine-inspired story — all of us working together with the resources we have to make sure help is there when needed most.

The stories in this edition of Dispatches highlight this human endeavor — the patients and their families, and members of our team coming together to keep the promise LifeFlight made to Maine.



Tom Judge
*Founder and Executive Director
LifeFlight of Maine*



Norm Dinerman, MD
*Founder and Medical Director
LifeFlight of Maine*



A CRITICALLY IMPORTANT SAFETY NET FOR EXPLORERS OF THE MAINE OUTDOORS

Slightly fewer than 1.4 million people live here in Maine, but slightly more than 15 million people visited in 2022. That is more than 11 times the population of a state already struggling to ensure adequate, timely healthcare for all of its residents. People visit Maine for the lobster rolls, beaches, lakes, mountains, islands, ski resorts, snowmobile trails, and more. It is a ruggedly beautiful state, but adventuring here also carries risk.

LifeFlight of Maine provides a critically important safety net for all those who love to explore the Maine outdoors. From Matinicus to Carrabassett Valley, LifeFlight is committed to ensuring that every person, in every community has access to critical care when needed. The care that someone receives in the first hour after a significant injury can have a tremendous impact on their outcomes. Carrabassett Valley, for example, is home to Sugarloaf Mountain and more than two hours by ground from the nearest trauma center — when the roads are dry and clear.

LifeFlight aircraft traverse the state daily, transporting a patient every 3.5 hours on average. Geography should not be destiny for those critically ill or injured. Sometimes, the most effective way to care for a patient is to bring the hospital to them in the back of a LifeFlight aircraft.

LifeFlight of Maine is an important partner to Maine's outdoor recreation industry and is working to strengthen these partnerships, making adventures in Maine safer for everyone.

In celebration of its 25th Anniversary, LifeFlight visited Sunday River and

Sugarloaf ski resorts in March 2023. Friends and supporters of LifeFlight gathered to hear stories from LifeFlight patients, and then hear the same story from the ski patrol's perspective. The ski patrols at both mountains have been committed LifeFlight partners for years. As first responders, they are another vital link in the chain of survival.

At Sunday River, the ski patrol set up a temporary landing zone, and “Whiskey Mike,” one of LifeFlight's helicopters, landed next to a ski lift. Kids, families, and ski instructors explored the aircraft and its equipment, asked questions, and chatted with the crew.

Remote Access Project

In an emergency, a good plan drives performance.

While LifeFlight lands at emergency scenes with temporary landing zones regularly, establishing known landing zones with year-round access improves safety and continuity of care. LifeFlight maintains a database of 140 “remote landing zones” across Maine and hundreds of additional predetermined landing zones. When an accident or other critical injury or illness threatens life or limb, there is no substitute for quickly mobilized, highly skilled emergency medical providers working together to ensure patients receive the care they need. LifeFlight's specially trained paramedics and critical care nurses bring intensive care skills and equipment directly to the patient.

Learn more about LifeFlight's remote landing zones, and keep an eye out for the yellow signs on your adventures.

[LIFEFLIGHT.ME/LZ](https://lifeflight.me/lz)

Images: bottom, LifeFlight of Maine Remote Landing Zone marker; center, by Sebastian Staines on Unsplash; top, by Mika Korhonen on Unsplash.

2023 MAINE EMS GOVERNOR'S AWARD

Tom Judge and Norm Dinerman Receive 2023 Maine EMS Governor's Award



Tom Judge, Executive Director



Norm Dinerman, MD, Medical Director

Governor Janet Mills and the Board of Maine Emergency Medical Services have awarded the 2023 Maine EMS Governor's Award to Tom Judge, Founder and Executive Director of LifeFlight of Maine, and Norm Dinerman, MD, Founder and Medical Director of LifeFlight of Maine.

"The Governor's Award is conferred for exceptional contribution to the EMS system at the state, national, and/or system-wide levels. Recipients have demonstrated involvement and contribution to multiple areas of EMS activity," the award states.

In its nomination letter to Governor Mills, the Maine Board of Emergency Medical Services wrote:

"Not only has [Tom's] contribution to the system been unmatched, he has built an internationally

recognized not-for-profit Air Medical service.... He is among the most respected in the industry and his advocacy is tireless. The entirety of air medical transportation is safer because of Tom, and he continues to be a visionary for bringing ICU level care to patients where they need it."

"Nationally, Norm is one of the most recognized physicians in emergency medicine and EMS.... Known for his wit, his extensive vocabulary — "Normenclature" — and endless energy in building a better and more trustworthy EMS system, I can think of no one more deserving of this prestigious award."

Tom and Norm will be honored at an award ceremony at the Cole Land Transportation Museum in Bangor on June 27, 2023, at 5:30pm.

THE LIFEFLIGHT COMMUNITY GIVING PROGRAM

2022 was \$640, and some towns give generously beyond what they are asked.

To date, 265 communities across Maine have contributed a staggering \$802,075, which has helped LifeFlight to operate and maintain a safe, fast, and reliable fleet. It has helped to provide critical care education to the LifeFlight team and to partners around the state. It has helped LifeFlight upgrade and replace advanced medical equipment, and it has helped enhance Maine's aviation infrastructure. We recognize that many communities across Maine are facing budgeting challenges and stressors, with limited funds to support many worthy causes, and we are incredibly grateful for this commitment to our mission.

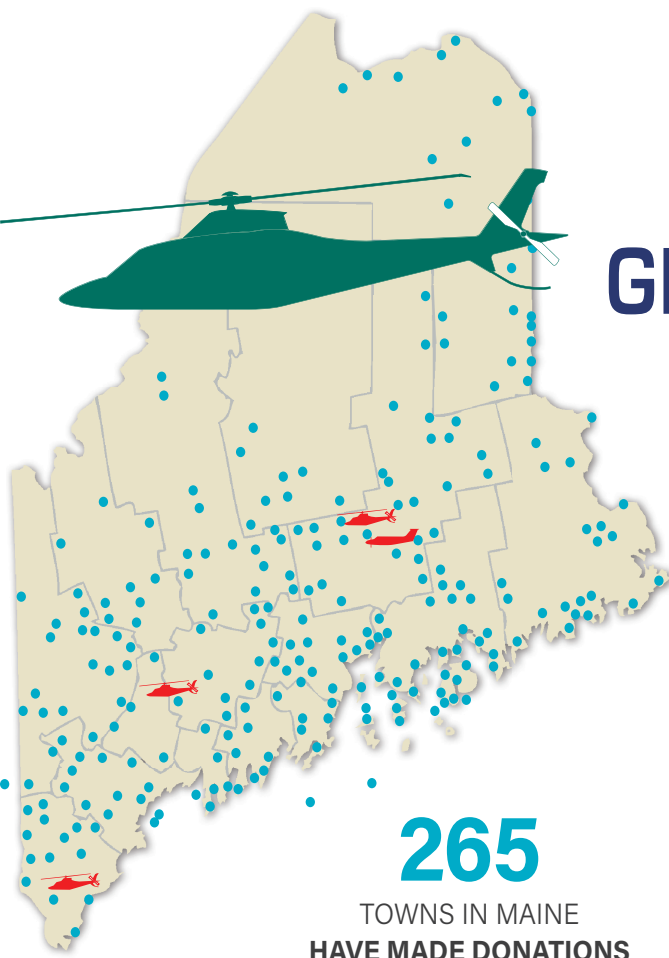
Featured Community: Windham

Population: 18,434

“The Town of Windham annually supports LifeFlight with a maximum community donation. Despite our proximity to Portland hospitals, we know that no one incident is the same. Windham Fire-Rescue has used LifeFlight on several occasions in the past in instances where we have had multiple patients or in cases where those have been severely injured and have required prolonged extrications from vehicles or machines. We also acknowledge that our residents travel throughout Maine and at any time could benefit from the extraordinary care that LifeFlight can provide to each corner of our state.”

– Brent Libby, Chief, Windham Fire-Rescue

To get involved in your community's support of LifeFlight, please contact Ashley MacMillan at amacmillan@lifeflightmaine.org.



265

TOWNS IN MAINE
HAVE MADE DONATIONS

TOTALING
\$802,075

LifeFlight's impact is not only limited to its patients. It extends far beyond: to families, friends, neighbors, and communities, whose lives are never the same after a LifeFlight call for help. Since 1998, LifeFlight has answered these calls for more than 36,000 patients, one life at a time, from every community in Maine.

As a nonprofit organization, LifeFlight relies on donations, which come from individuals, businesses, foundations, and communities. Each fall, LifeFlight reaches out to every community in the state to ask for support. The request includes a suggested donation based on population — \$1.00 per capita for towns of up to 1,000 residents, \$0.50 per capita for those with up to 2,000 residents, and a \$0.25 per capita rate for larger communities, with requests typically capped at \$2,000. The average gift size in

A special thank you to the Maine communities that have donated for the first time this year!

Addison | Ashland | Beaver Cove | Bowdoinham | Chesterville | Dedham | Falmouth
Great Pond | Hancock | Hiram | Ogunquit | Oxford | Poland | Union | Winslow



MAYDAY: COMPLETE THE FLEET

We are thrilled to share the successful culmination of the \$20 million LifeFlight “Complete the Fleet” campaign. The third, upgraded critical care helicopter arrived at our base in Bangor at the end of 2022. The final \$1 million needed to purchase the aircraft was raised in just five short months from a remarkable 53 donors. Thank you for your generous support!

On December 21, 2022, the shortest day of the year, all three helicopters landed on the airfield in Auburn, Maine, to celebrate this significant accomplishment. It was the first time these three aircraft were brought together in one place.

“I think it is immensely fitting on this, the winter solstice, the shortest and darkest day of the year, that we are here to celebrate LifeFlight,” Kate O’Halloran, executive director of The LifeFlight Foundation, said in her remarks. “These three aircraft are a \$20

million investment by the people of Maine, for the people of Maine. We did this together. So, the next time you see or hear one of these three amazing helicopters in the skies above, know that the patient is in good hands. They are headed to the care they need – headed to the light.”

LifeFlight is now able to accept additional calls for help, with three helicopters that feature more power, speed, a larger interior workspace, and advanced aviation technology. All this translates to more patients served, and served more quickly, for years to come.

On behalf of the Foundation team, the LifeFlight of Maine crew, and the more than 2,500 patients whom we serve each year, thank you for helping us to achieve this wonderful milestone!

FROM MAINE. ACROSS MAINE. FOR MAINE.
LIFEFLIGHT OF MAINE



Jenn Popper (left) and Flight Nurse Missy McCann (right)

THE HEALING POWER OF GRATITUDE: INTRODUCING THE LIFEFLIGHT OF MAINE GRATEFUL PATIENT PROGRAM

For LifeFlight patients, every minute matters.

Their chances of survival and quality of life after a traumatic event depend on LifeFlight's ability to safely traverse Maine's vast expanse, rugged terrain, and challenging weather. Getting a patient into the care of a LifeFlight crew quickly gives them the best chance to overcome the geography of time.

We know from speaking with patients that the healing power of gratitude is significant. Joining the LifeFlight of Maine Grateful Patient Program is a way to say thank you, build awareness, and help raise funds to ensure that LifeFlight crews can continue to answer calls for help from across the state.

The program includes:

The LifeFlight Patient Ambassador Program, which provides opportunities for patients and family members to be involved with LifeFlight events. For those who are willing, the chance to share your story is a powerful way to help spread awareness about the importance of LifeFlight.

The LifeFlight Grateful Patient Fund, a special fund for LifeFlight patients and family members to make a donation in recognition of the compassionate care they or a loved one received.

LifeFlight Patient Reunions – come to a LifeFlight base to meet the crew and for an inside look at what

happens behind the scenes.

The Cross for LifeFlight Patient/Family Team – join forces with other LifeFlight patients and their family members to participate as a team in the Cross for LifeFlight, our signature peer-to-peer fundraising event that takes place every August.

LifeFlight Memorial and Planned Giving – some patients and their family members decide to either include a special provision for LifeFlight in their will or estate plans, or ask that memorial donations in their honor be made to LifeFlight. This is a powerful expression of support that means a great deal.

We hope that you will consider joining the LifeFlight of Maine Grateful Patient Program in whatever way feels right to you, and we know that in some cases our patients and their families need more time. Regardless of how and when you want to be involved, we look forward to welcoming you into the LifeFlight of Maine community.

Please also know that the Foundation team is always available to talk with you. We love hearing your stories, and we pass them on the crew, as hearing about positive outcomes is tremendously important to them.

To learn more, contact Anna Dugal, (207) 542-6636 or adugal@lifeflightmaine.org.

A LifeFlight team helped save my life in the summer of 2016 after a kayak accident. I am forever grateful for the LifeFlight of Maine crews who help others in their time of need, and especially for the chance to thank one of the people who, through her actions, allows me to share my story.

- Jenn Popper, former LifeFlight Patient





Photo: Dan and Jon Shaw, Shaw Brothers Construction

DONOR STORIES: WHY WE SUPPORT LIFEFLIGHT OF MAINE

SHAW BROTHERS CONSTRUCTION

Shaw Brothers Construction has strong roots in Maine and a deep commitment to investing in “the way life should be.” Philanthropy has always been woven into the fabric of founders Jon and Dan Shaw’s business plan since the earliest days of the company.

Healthcare, including their support for LifeFlight, has been a philanthropic focus of Shaw Brothers Construction over the years. Located in Gorham and with job sites across southern Maine, Dan, Jon, and the employees of Shaw Brothers Construction see

a direct tie between LifeFlight of Maine and where they live, work, and play. “We know firsthand the importance of a service like LifeFlight in our state,” said Dan. Jon added, “We had an employee flown from a job site a few years ago and understand how vital this service is for all those in Maine. Whether you are hiking on a day off, working in the woods or on the interstate, or on a staycation a few towns away, you never know when you or someone you love might need LifeFlight.”

TED AND SCOTT BAXTER

Visits from former patients are always a special occasion at LifeFlight of Maine, and a meeting with Farmington firefighters Ted Baxter and his son Capt. Scott Baxter was especially meaningful.

Both Ted and Scott were transported by LifeFlight after an explosion in Farmington in September 2019. Scott was then transported by LifeFlight again in December of that year due to additional complications from his injuries. Ted and Scott Baxter donated to The LifeFlight Foundation in appreciation

of the critical care and transport they received.

During the visit, three generations of Baxters were able to say thank you, meet some of the crew involved in their transports, and share their recollections of the day.

We are grateful to the Baxter’s for their generosity, ensuring that others around the state will receive the same high-quality critical care and transport for years to come.

MAKING SECOND CHANCES POSSIBLE

by KC Ford, former LifeFlight patient and LifeFlight Foundation Board Member

Now in its 25th year as Maine's sole air medical provider, LifeFlight is nationally and internationally recognized as a leader in the field of transport medicine for quality, safety, and innovation. It plays a critical role in the "chain of survival" by connecting people to the care they need, no matter where they are — and it has done this for **36,000 patients** from every community in Maine.

I am one of those patients.



In July 2011, I was on a small plane that crashed into the ocean while flying from Matinicus Island to Owls Head. All four of us aboard the plane survived and spent about an hour clinging to the wreckage. When help arrived, I was taken to Pen Bay Medical Center in Rockport, and then transported in a LifeFlight helicopter to Central Maine Medical Center in Lewiston. It was there I learned that my injuries were life threatening. Without my LifeFlight transport, I would have died.

My gratitude to LifeFlight never goes away. **I have the gift of a second chance and the joys of experiencing both ordinary and extraordinary days.** In 2020, my mom died, and

I was able to be with her during her last months. I adored my mom, and to be with her at the end of her life is precious to me. I am also now a proud grandmother to two grandsons. To experience these moments at both ends of life's journey is a tremendous joy. The impact LifeFlight has had on me, and on multiple generations of my family, continues to be immeasurable.

Twelve years have passed since the crash, but it is with me every day. Over time, I've found healing ways to repay my gratitude. My husband and I are donors, my friends and I participate in the annual Cross for LifeFlight, and I joined the board of The LifeFlight Foundation because I want to encourage others to share their story and to



to support and amplify the lifesaving mission of LifeFlight of Maine.

I share one thing in common with each LifeFlight patient: when I woke up that morning, I never dreamt that I would need the capable, compassionate, and truly remarkable care of three strangers in a helicopter to save my life. Every 3.5 hours LifeFlight cares for someone in Maine confronting this reality. LifeFlight makes second chances possible.

Please join me in supporting LifeFlight of Maine, because you truly never know when you or someone you love will need them.

KC Ford and her husband, Matthew Russ, with their grandson; photo courtesy of KC Ford.



As a nonprofit, LifeFlight of Maine relies on your support.
Donate today!

LIFEFLIGHTMAINE.ORG/DONATE

LIFEFLIGHT OF MAINE STORIES FROM THE CREW



MEET DUSTIN SMILEY, ROTOR WING PILOT

How long have you worked for LifeFlight?

I started working for LifeFlight in 2017. Prior to that, I served for 20 years in the US Navy, flying helicopters from aircraft carriers around the world, instructing student pilots in Florida, and leading reserve centers in Maine and Rhode Island. I retired as a Commander so that I could return home to my family and started flying for LifeFlight of Maine.

Why did you want to work for LifeFlight?

LifeFlight is a perfect match, because it allows me to live here in Maine, do a job I love, and contribute to society. I wanted a job that was an integral part of the community, which LifeFlight surely is.

How does your job support LifeFlight's mission?

We help save lives by getting critical care to patients quickly. While we can never guarantee that everything will be okay, patients and their families know they are getting the best care possible, and it brings comfort to them when we arrive.



Photo: the Smiley family; courtesy of Dustin Smiley.

The clinical crews have more direct interaction with patients and families, but the landing site in Bar Harbor is very visible, right next to a public park. When I'm waiting for the crew, people come express their appreciation on behalf of family members and sometimes even themselves. I'm surprised by how many people have their own LifeFlight story.

What's your favorite part of the job?

It's a great crew! Everyone on the team from the technicians, to MedComm, to the flight crews, are high-performing. The entire team is trying to make the right decisions and to help one another. Capability is a core value at LifeFlight. It's what draws people here — a desire to deliver excellent service and patient care.

Best day(s) on the job?

My favorite days are in the fall when the leaves are changing and I'm flying toward the mountains, or in the spring when everything is turning green along the coast. From my vantage point in cockpit, you can see all the beautiful aspects of Maine in a single day.

Favorite place in Maine?

My family spends time on Phillips Lake. It's what made us realize we could never leave Maine.

Favorite view from the sky?

When I fly along the coast, it reminds me of my time

flying for the Navy. I love seeing the cliffs, waves, and beautiful homes.

What surprised you about the job?

I didn't realize before I started how broad everyone's responsibilities are. The pilots don't just fly the aircraft, we wash, fuel, and tow the aircraft. The medical crews are responsible for cleaning the cabin before and after transports. The job isn't done when we've delivered the patient to where they need to get care. We're a lean organization, so everyone has to be proactive and self-driven to make it work.

What's something surprising about you that people don't know?

I was awarded the "Knight of the Order of June 27th" medal from the African nation of Djibouti in 2011! I worked in the Horn of Africa for a year as the liaison officer to the Djibouti Navy, helping the nation grow maritime security capacity.

Another surprise? My wife, Sarah, wrote a book titled "Dinner with the Smileys" about how she and the three boys coped during my deployment.

ROB LINK, MD, FLIES WITH LIFEFLIGHT OF MAINE

In emergency medicine, it helps to have an appreciation for everyone's contribution to the chain of survival. For several weeks this winter, Rob Link, MD, a senior medical resident specializing in emergency medicine at Maine Medical Center, was in rotation with LifeFlight crews in Lewiston and Sanford. Dr. Link said he wanted to learn more about out-of-hospital operations before beginning his career as an ER doctor. He came to the right place.

He said the experience was eye-opening. "I was really impressed by how the flight nurse and paramedic maintained strict protocols and checklists out in the field, and by how they communicated their treatment plan." Dr. Link, who is an Auburn native, has since begun work as an ER doctor at Central Maine Medical Center. His rotation with LifeFlight is a precursor to a new, year-long EMS fellowship for

emergency physicians seeking a career, and board certification, in EMS medicine. The fellowship will include regular rotations with both LifeFlight of Maine and the Portland Fire Department.



Photo: Rob Link, MD, in a LifeFlight helicopter.



INSIDE THE HANGAR: AVIATION MAINTENANCE TECHNICIANS RECEIVE ADVANCED TRAINING

When people see a LifeFlight helicopter or plane flying overhead, they may think of the pilot in the cockpit, or the medical crew in the cabin. They probably don't think about the Aviation Maintenance Technicians, or AMT's, who play an essential role maintaining, repairing, inspecting, and overhauling LifeFlight of Maine's fleet.

LifeFlight is fortunate to have an excellent crew of certified technicians at each of its three bases. Earlier this spring, LifeFlight Aviation Services, a division of LifeFlight of Maine that owns and operates the aircraft, invested further in its team's expertise in aviation and avionics by offering 80 hours of advanced training led by two educators from Leonardo, the company that manufactures the A109 helicopters flown by LifeFlight.

"These guys are already good technicians," said Geoff Morales, one of the Leonardo educators. "My goal is to make them better."

At one point during the training, a dozen technicians formed a semicircle around a dissected servo actuator, part of the hydraulic system that helps

control the pitch of the helicopter. They asked Morales detailed questions about issues they have faced that may not be covered in the service manuals.

"What the educators bring is vast knowledge, because they've trained thousands of people around the world, so they hear every scenario about what can go wrong," said Randy Collins, LifeFlight's Director of Maintenance.

So Much Maintenance

Unlike your car, which in working order requires only the occasional oil change, helicopters require near constant maintenance. They must be taken out of service for a complete inspection after every 200 flight hours. With each LifeFlight aircraft flying between 600 and 800 flight hours each year, the technicians have plenty to do.

"Our technicians are some of the best in their field," said Josh Dickson, Director of Aviation Services. "Any investment made in training is an investment in safety and reliability that will lead to better patient outcomes."

Join Us to Support LIFEFLIGHT OF MAINE



CROSS FOR LIFEFLIGHT

AUGUST 2023

The Cross for LifeFlight is Maine's premier, statewide, choose-your-own-activity summer event, and our most important fundraising event of the year.

Unlike other rigorous and "elite" athletic fundraising events, The Cross is intentionally designed to align with LifeFlight's mission of being widely available to people regardless of age, ability, and where they are in Maine.

Joining The Cross is simple! Register and track any outdoor activity that you do in August. Whether you like to walk, run, hike, bike, paddle, row, or sail, every mile you "Cross" counts and helps get us closer to our goal of raising awareness and funds for Maine's only air ambulance service.

If you prefer to enjoy Maine with friends (old and new!), join us for a group paddle in Casco Bay, a family-friendly hike in Belgrade, or a guided bike ride in Turner.

**REGISTER TODAY AT
CROSSFORLIFEFLIGHT.ORG**

For more information contact
Ashley at amacmillan@lifeflightmaine.org



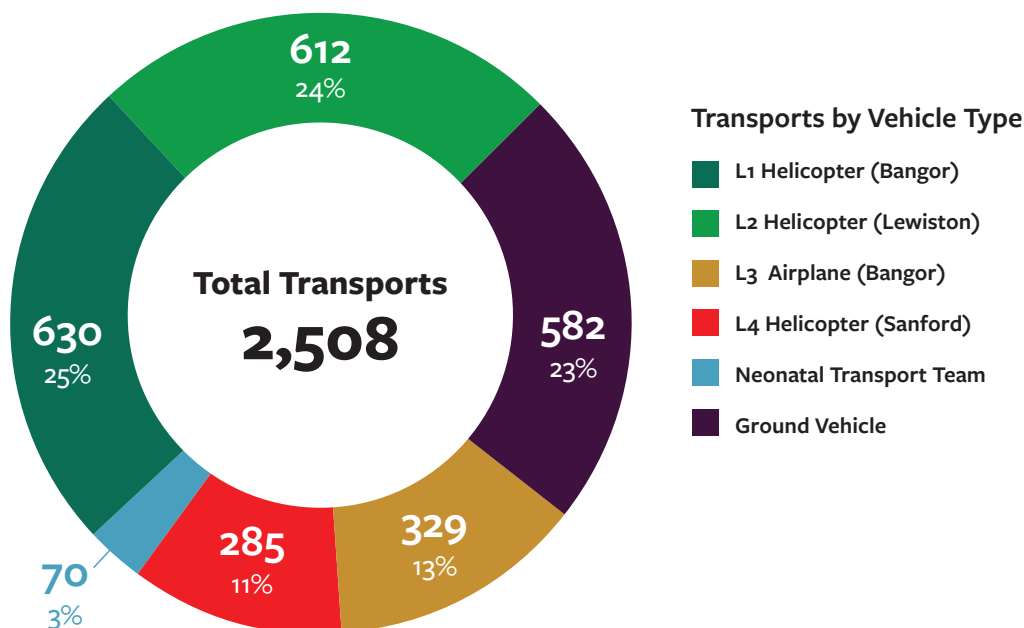
LIFEFLIGHT OF MAINE
Celebrating 25 Years



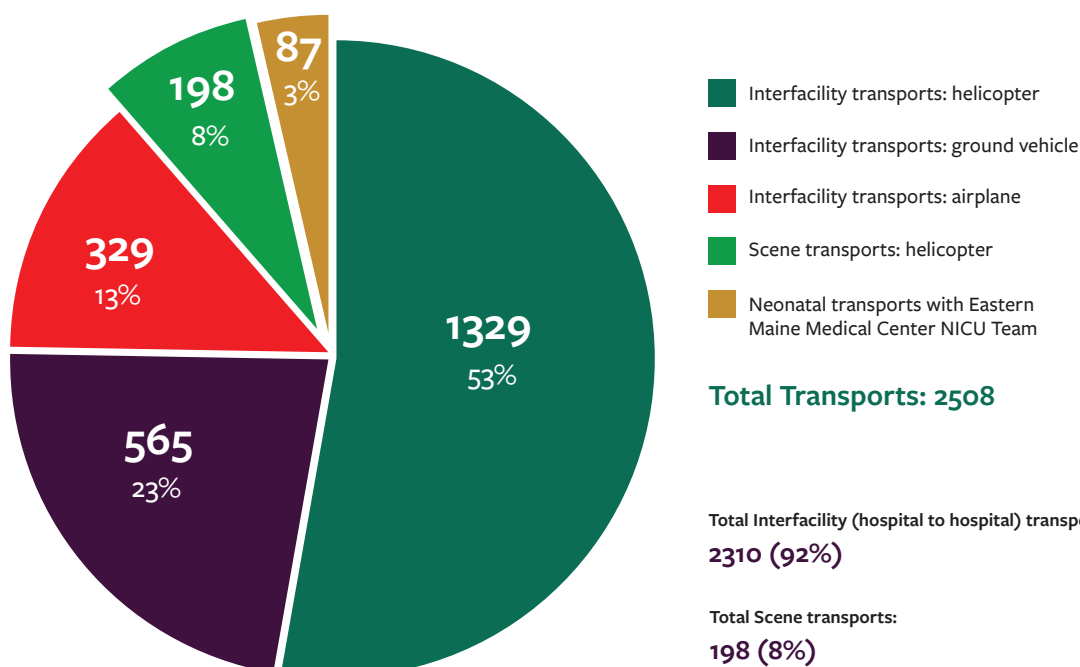
LIFEFLIGHT OF MAINE

FISCAL YEAR 2022 STATS

Transports by Vehicle Type

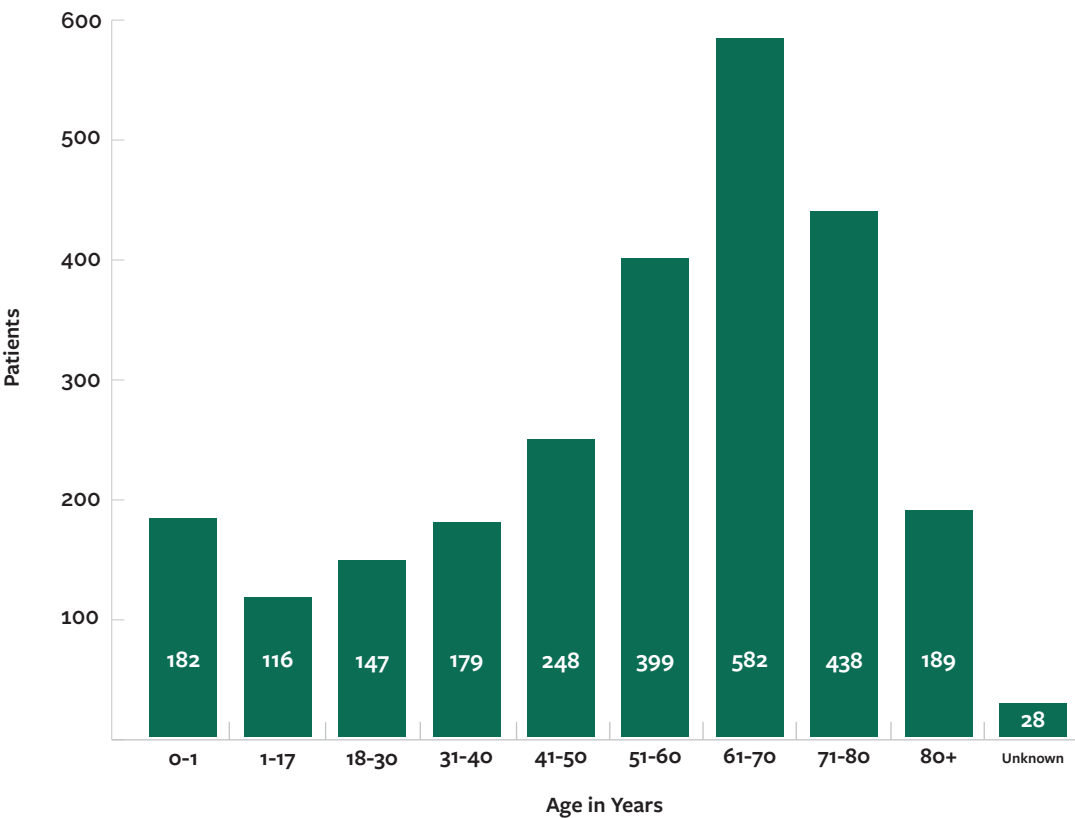


Types of Transports

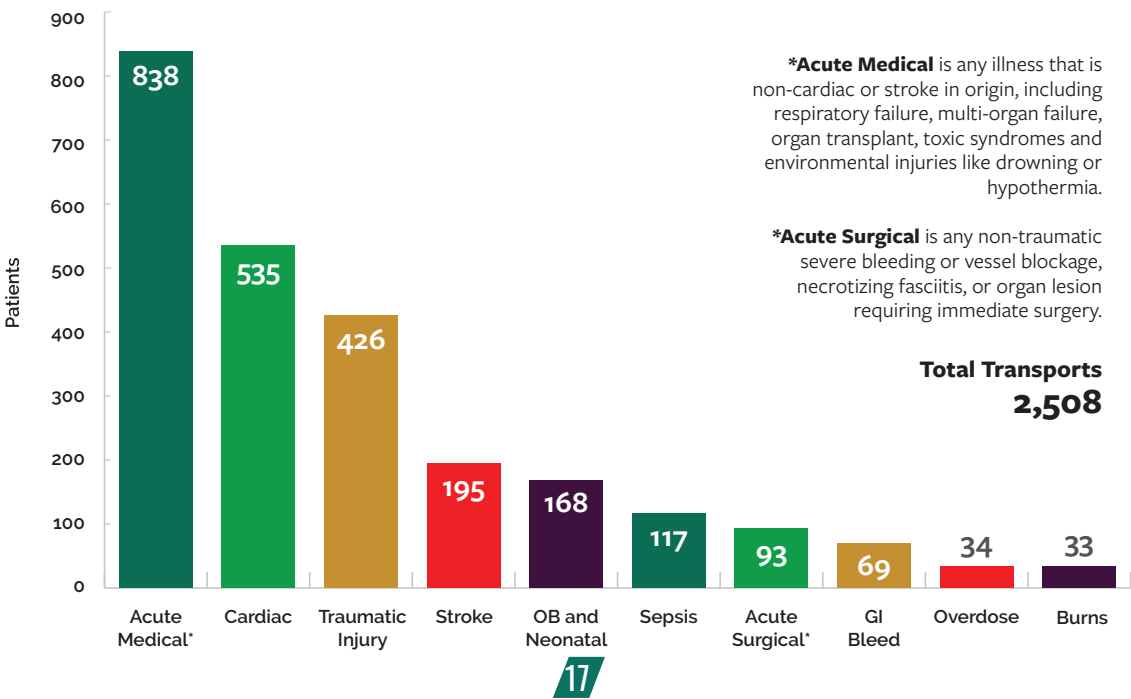


Patient Age Distribution

Total Transports - 2508



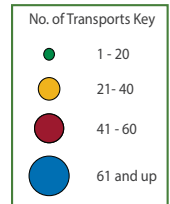
Reasons for Transport



Transports by Town

2,508 TOTAL TRANSPORTS
124 MAINE TOWNS

1 transport
every **3.5**
hours



93 transports
from 20
towns in New
Hampshire and
Massachusetts

Abbot.....1 RW
Andover.....2 RW
Anson.....1 RW
Auburn.....5 FW
Augusta...11 NEO | 21 GRD | 7 FW | 67 RW
Aurora.....1 RW
Avon.....2 RW
Baileysville.....1 RW
Bangor.....5 NEO | 35 GRD | 54 FW | 38 RW
Bar Harbor.....3 NEO | 27 GRD | 47 RW
Bath.....1 RW
Beddington.....1 GRD
Belfast.....5 NEO | 11 GRD | 2 FW | 60 RW
Bethel.....1 GRD | 1 FW | 5 RW
Biddeford.....12 GRD | 28 RW
Bingham.....2 RW
Blue Hill.....11 GRD | 21 RW
Bowdoin.....2 RW
Bradford.....1 GRD
Bridgton.....13 GRD | 39 RW
Brownville.....2 RW
Brunswick...1 NEO | 10 GRD | 5 FW | 43 RW

Bryant Pond.....3 RW
Buckfield.....1 GRD | 1 RW
Buxton.....1 GRD
Calais.....13 GRD | 50 RW | 1 RW
Canton.....1 GRD | 3 RW
Caribou.....4 NEO | 6 GRD | 40 FW | 26 RW
Carrabassett.....1 RW
Cary Plantation.....1 RW
Casco.....2 RW
Corinth.....1 RW
Cornish.....2 RW
Damariscotta...1 NEO | 4 GRD | 33 RW
Dixfield.....1 GRD | 1 RW
Dover-Foxcroft...3 NEO | 32 GRD | 72 RW
East Machias.....1 RW
Eastport.....4 FW
Ellsworth.....12 NEO | 38 GRD | 46 RW
Enfield.....1 GRD
Farmington.....19 GRD | 48 RW
Fort Kent.....2 GRD | 25 RW

Franklin.....1 RW
Frenchville.....33 FW
Greenbush.....1 RW
Greenville.....4 GRD | 4 FW | 9 RW
Guilford.....1 GRD
Hancock.....1 RW
Harmony.....2 RW
Harrison.....2 RW
Hartford.....1 GRD
Houlton.....1 NEO | 13 GRD | 28 FW | 37 RW
Islesford.....1 RW
Jackman.....1 RW
Jay.....1 GRD | 1 RW
Kenduskeag.....1 GRD
Kingfield.....3 RW
Lee.....1 RW
Leviston.....3 NEO | 63 GRD | 72 RW
Limerick.....1 RW
Lincoln.....23 GRD | 34 RW
Lisbon.....1 GRD
Lisbon Falls.....1 GRD
Litchfield.....1 RW
Livermore.....2 RW
Lucerne.....1 GRD
Machias.....4 NEO | 45 GRD | 4 FW | 50 RW
Madison.....2 RW
Medway.....1 RW
Millinocket...1 NEO | 13 GRD | 9 FW | 24 RW
Milo.....1 RW
Monhegan.....4 RW
Monson.....1 RW

Naples.....2 RW
New Gloucester.....1 GRD
New Portland.....1 RW
New Sharon.....2 RW
New Vineyard.....1 RW
Newport.....1 RW
Newry.....2 RW
Norridgewock.....1 FW
North Haven.....5 RW
Norway.....3 GRD | 27 RW
Oakland.....1 RW
Owls Head.....9 FW | 3 RW
Oxford.....2 GRD | 1 FW | 1 RW
Palermo.....1 RW
Peru.....2 GRD
Pittsfield.....21 GRD | 50 RW
Portland.....4 GRD | 4 FW | 12 RW
Presque Isle...5 NEO | 4 GRD | 63 FW
Princeton.....25 FW
Rangeley.....2 FW | 2 RW
Readfield.....1 RW
Rockport.....16 GRD | 1 FW | 76 RW
Rockwood.....1 FW
Rumford.....19 GRD | 53 RW
Sabattus.....1 GRD
Sanford.....10 GRD | 1 FW | 22 RW
Skowhegan.....6 NEO | 24 GRD | 68 RW
South China.....1 RW
Southwest Harbor.....1 RW
Springfield.....1 RW
Stonington.....1 RW
Sullivan.....1 RW
Sumner.....1 GRD
Swans Island.....6 RW

Thorndike.....1 RW
Topsham.....1 RW
Trenton.....10 FW | 1 RW
Turner.....2 FW
Vassalboro.....1 RW
Vinalhaven.....13 RW
Waldoboro.....1 RW
Waterboro.....1 GRD | 1 RW
Waterville.....5 NEO | 30 GRD | 6 FW | 81 RW
Wells.....2 RW
Wilton.....1 GRD
Winter Harbor.....1 GRD
Winthrop.....1 GRD
Yarmouth.....1 RW
York.....8 GRD | 18 RW

NEW HAMPSHIRE
Berlin.....7 RW
Chocorua.....1 RW
Colebrook.....1 RW
Concord.....2 FW | 2 RW
Dover.....8 RW
Laconia.....1 RW
Littleton.....1 RW
Milton.....1 RW
Milton Township.....1 RW
North Conway.....2 GRD | 44 RW
Plymouth.....4 RW
Portsmouth.....1 FW | 1 RW
Rochester.....3 RW
Wakefield.....1 RW
Wolfeboro.....5 RW
Woodsville.....1 RW

MASSACHUSETTS
Amesbury.....1 RW
Bedford.....1 FW
Nantucket.....1 FW

NEO: Neonatal transports in partnership with Northern Light Eastern Maine Medical Center NICU team
GRD: ground transports | FW: fixed wing (airplane) transports | RW: rotor wing (helicopter) transports

THE LIFEFLIGHT FOUNDATION

Dispatches is a publication of The LifeFlight Foundation, which provides fundraising and public relations support to LifeFlight of Maine, the state's only air ambulance service.

The LifeFlight Foundation is a nonprofit, tax-exempt organization under Section 501 (c)(3) of the Internal Revenue Service Tax Code. It is governed by an elected board of trustees who represent medical, business, legal, and educational fields throughout the state. The Foundation also supports the development and funding of Maine's major air medical needs, such as trauma training statewide; construction of hospital helipads; and installation of weather reporting, navigational, and communications systems.

The Foundation's office is located in Augusta, Maine. You can reach us at 207-230-7092 or by email at info@lifeflightmaine.org.

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LifeFlight of Maine is a nonprofit, statewide critical care medical transport service jointly owned by Northern Light Health and Central Maine Healthcare Corporation. LifeFlight's airplane and five helicopters are based in Bangor, Lewiston, and Sanford. The aircraft are operated by LifeFlight Aviation Services and dispatched by MedComm. Along with dedicated ground ambulances, these vehicles cover the entire state and offshore islands. LifeFlight complements and supports the work of local EMS and hospital personnel in caring for the critically ill or injured. Each base is staffed by a highly qualified team of pilots, mechanics, flight nurses, and paramedics. More than 36,000 patients have been safely transported since LifeFlight's founding in 1998. LifeFlight was fully re-accredited by the Commission on Accreditation of Medical Transport Systems in 2022.

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